

**Medical Ally for
your health care journey**

Clear up medical bill questions



Your **Medical Ally** is a benefits expert.

Confirm your bills are accurate

Double-checking your doctor or hospital bills isn't always a straightforward process, but you have an expert to help you. Depending on the complexity of your service, one appointment can result in many bills or statements. Your Medical Ally can review them to make sure they're correct. If an error is discovered, your Medical Ally will partner with your care provider and health plan to get the bills resolved and continue to follow up until your account is corrected.

Delegate your claim appeal to-dos

Receiving a notice saying that your medical care isn't covered can be surprising and frustrating. If this happens to you, reach out to your Medical Ally. Hand off some of the administration and worry of the claims appeal process. Your Medical Ally will guide you through the required forms, supporting documentation, and important deadlines. Your Medical Ally can manage the back and forth between your health insurance and doctor, as needed. When you have the support you need, you can focus on your medical treatment and better health.

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I used to spend hours each week on the phone solving claims. Now I talk with my Medical Ally and we work on the issues together. Amazing life hack!

Call 1.888.361.3944

Visit mymedicalally.alight.com