

Bright Horizons Elder Care Benefit

Honeywell has partnered with **Bright Horizons**® to help you better manage your many work, family, and personal responsibilities for **free and unlimited support**. *Bright Horizons Elder Care*™ provides personalized support to manage caregiving plans for your elder loved ones.

Register today to begin working with a dedicated Care Coach by visiting:

<https://clients.brighthouse.com/HoneywellAerospace> or calling 833-BH-ELDER (243-5337). Once registered, you can schedule guidance sessions via the portal.

This benefit gives you access to:

- Unlimited use of an online platform that will help you plan and coordinate care
- Ongoing support and personalized guidance from a dedicated, experienced Care Coach
- In-home assessments to determine a customized care plan based on your loved one's needs
- Legal and financial assistance, including free initial consultations and discounted legal services
- Specialized referrals to local service providers
- Quick access to all services, including in-home back-up elder care, through one landing page

For more information, please review the FAQs below, use the "Ask Red" feature, visit [Honeywellaerospacebenefits.com](https://www.honeywellaerospacebenefits.com), or reach out to Bright Horizons for further details.

What is the Bright Horizons Elder Care Coach?

Planning for the future can be stressful and unpredictable. Your Care Coach is an expert in the field of elder care and will make life easier by facilitating family conversations, sharing timely resources, and offering support through phone consultations and family conference calls. You can choose to engage with a Care Coach immediately upon enrolling in Bright Horizons Elder Care, or at a later stage. You also have complete discretion over what information a Care Coach can view within the platform.

What are the Bright Horizons Elder Care financial assistance consultations?

You have access to unlimited one-hour sessions via phone. For straightforward questions, our financial consultants may be able to provide issue resolution and assistance on the spot during your initial call. For in-depth discussions, you can schedule a session for each separate financial issue with an accredited financial counselor. Consultants handle a range of questions and topics including estate planning, wills, trusts, care arrangements, social security and retirement benefits, protection against elder abuse, and household budgeting.

Will a consultant help answer questions regarding Medicare/Medicaid?

Legal and financial consultants will answer your specific questions regarding eligibility for Medicare/Medicaid. They will also help you access the necessary paperwork, which varies from state to state.

What does the Bright Horizons Elder Care platform assist with?

The Bright Horizons Elder Care website is designed to serve as a hub for planning, communication, and coordination of care tasks for everyone on your caregiving team. Through the platform, you can create and manage a detailed daily caregiving schedule, assign tasks, send alerts to other caregivers about pending or past-due tasks, post updates and exchange messages or photos with other care team members, and securely store files or critical care information through the Safekeeper tool. Plus, you can control each member's viewing and contributing permissions.

How is it different from my Employee Assistance Program (EAP)?

Our EAP will help connect you to Bright Horizons. Elder Care offers dedicated support from a Care Coach, as well as access to a comprehensive online platform. The benefit acts as your partner throughout the caregiving journey, while a conventional EAP elder care service may operate in a more transactional basis providing resources.