

# Kaiser Permanente

## Member Services

Use the contact methods below for billing or health plan questions, help setting up your account, or to share comments about your Kaiser Permanente experience.

### **Colorado Member Services**

1-800-632-9700

Mon-Fri, 8 a.m. to 6 p.m.

### **Georgia Member Services**

1-888-865-5813

Mon-Fri, 7 a.m. to 7 p.m.

### **Hawaii Member Services**

1-800-966-5955

Mon-Fri, 8 a.m. to 5 p.m.

Saturday, 8 a.m. to 12 p.m.

### **Mid Atlantic Member Services**

1-800-777-7902

Mon-Fri, 7:30 a.m. to 9 p.m.

### **Northern California Member Services**

1-800-464-4000

24/7 for most services, except major holidays

### **Southern California Member Services**

1-800-464-4000

24/7 for most services, except major holidays

### **Washington Member Services**

1-888-901-4636

Mon-Fri, 8 a.m. to 5 p.m.